

Poliquin Performance Cancellation, Payment and Transfer Policies



Exclusions may apply. Please see Course Details in Registration Portal.

PICP Level 1 & 2 Online:	Paid in Full Non-Refundable Non-Transferable
PICP Level 1 & 2 Practical:	Paid in Full Non-Refundable Transferable
PICP Level 3 & 4:	50% refund up to 30 days 25% refund within 30 days Non-refundable-no notice/show
BioSignature Level 1/CE:	65% refund up to 30 days 50 % within 15-30 days 25% within 15 days Non-refundable-no notice/show
Internships/SCTS/PIMST:	50% refund up to 30 days 25 % refund within 30 days Non-refundable-no notice/show
Course Transfer Fees (applied to all courses)	\$75 up to 15 days of course \$100 within 15 days of course

Cancellation fees apply to course value on final invoice. Cancellation fees will be assessed for EACH course cancelled.

Transfer fees are due at the time of transfer. Spots are non-transferable to other individuals.

Cancellations due to Extenuating Circumstances:

We reserve the right to determine cancellation/transfer outcomes on an individual basis.

In the event of natural disaster, inclement weather, or extenuating travel circumstances beyond the control of an individual, a person cannot attend a course, the student has the option of receiving a full refund for the course or transferring their money towards a future course. Poliquin Performance is not responsible for other costs incurred.

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In the event of natural disaster, inclement weather, or extenuating travel circumstances beyond the control of an individual, a scheduled head course conductor or course conductor has a delayed arrival or cannot show for the course, but there is a replacement course conductor for the course, no refunds or transfers will be allowed.

Injury

If you are registered for a course based on physical activity, a course transfer may be applied without penalty with a doctor's note and proper notification **PRIOR** to the start of the course.

Death/Sickness

To be determined on an individual basis.

Promotional Course Prizes Courses won through classes, Poliquin Performance Social Networks, Course Giveaways

If an individual wins/is given a course while attending a course, promotional drawings/contests (social networks), the following policies apply.

1. The winner must claim their prize within the allotted time pertaining to the contest.
2. The winner must take a course within a year of winning. They may not redeem the course after the year.
3. The winner is responsible for any shipping costs associated with the course.
4. The winner may not transfer the prize to another person.
5. The winner is subject to all Course Cancellation/Transfer Policies.
6. If the winner cancels their spot in a course, they cannot redeem the course at a later date.

7. The winner may not redeem the course for cash value to use in any other part of the www.charlespoliquin.com website.
8. In extenuating circumstances, Poliquin Performance may give “free courses”. Unless the free course is specified, the free course may be redeemed on a course that is of equal or lesser value of the course you attended.

If the course chosen is of lesser value, the student forfeits the remaining value.